ISO 9001:2008: Internal Quality Auditing

Description: Acquire the skills to conduct successful internal quality system audits for ISO 9001:2008. This course includes a fully simulated audit under the guidance of a Plexus Master Trainer so you can develop and refine your skills. When this course is delivered on-site, a partial audit of your system is included.

Duration: 16hrs  CEUs: 1.6
Prerequisite: Understanding ISO 9001:2008 course recommended

BENEFITS
- Learn the full range of internal auditing skills that will help you become a strong advocate and leader in your company’s effort to obtain maximum value from your commitment to ISO 9001:2008.
- Gain confidence in your audit skills — from planning through reporting the results.
- Get real-life experiences working as a member of a functioning audit team during the course.
- Optimize understanding and retention with the Plexus Learning Model
  - Multiple learning channels through lecture, coaching, group activities, innovative learning exercises and case studies
  - Hands-on insights. Lecturing is minimized so learning is maximized
  - Learn by doing. Connect the lessons learned to your real world by using your current circumstances as examples for activities.

HIGHLIGHTS
- Define and use basic quality system terminology.
- Innovative exercises will help you thoroughly understand the purpose and role of the internal quality auditor.
- Learn and practice effective communication skills and techniques, including effective questioning and conflict management.
- Plan, prepare and perform an internal quality audit. You will participate in audit team meetings, collect evidence and report your findings!

WHO SHOULD ATTEND
- New internal auditors for ISO 9001:2008
- Members of ISO 9000 implementation teams
- Representatives from key functional groups

For more information contact: David Lewis 281.542.2061 david.lewis@sjcd.edu
Sandee Page 281.478.3635 sandee.page@sjcd.edu